

# Chestnut Cottage Booking Form

“Heaven in the Heart of the Dordogne”

Le Ruisseau, 24580, Fleurac, France. Tel: +33 (0) 553 063670 Email: harrisraphael@wanadoo.fr

ALL FIELDS MUST BE COMPLETED. RETURN THE SIGNED FORM BY EMAIL (AND ALSO POST AS WELL IF PREFERRED)

Please read our terms & conditions (page 2)

Full Name

Address Line 1

Line 2

Town & Post Code

Country

Home Tel #

Mobile #. (While in France)

Email

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All bookings run from 4.30pm on the first day to 9.30am on the last day

Booking Period From

Booking Period To

Maximum 8 people unless otherwise agreed by prior arrangement.

No. Of Adults

No. Of Children

Age Of Children

If required, cot+high-chair rental is €50 p.w., payable on arrival

Special Requirements

Cot

High Chair

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Deposit + balance payments must be paid by **DIRECT BANK TRANSFER IN EUROS**. Bank details will be provided.

**The Balance owing must be received at least 14 weeks prior to the rental period.**

Bookings made within **16 weeks** of the rental period must be paid **IN FULL**.

Total Rental Cost

25% Deposit

Subtotal

Security Deposit

Balance Due:

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The 25% non-refundable deposit is required before a booking can be confirmed. You are advised to take out a reputable Travel Insurance Policy with a cancellation clause, which may enable you to recover non-refundable monies.

Linen: Bed linen and towels will be provided for each party member. These towels are not for use at the pool. Pool towels are available to rent.

All payments by direct electronic transfer.

Lettings are from 4.30pm on the first day to 09.30am on the last day of your booking.

For parties of five or more people there is fixed end-of-stay cleaning fee of €95 euros, payable in cash on arrival. For parties of four or less, the party can choose to do their own clean or have the end-of-stay clean at €85. Additional mid-stay cleaning services are also available.

**I HAVE READ YOUR FULL TERMS AND CONDITIONS AND ACCEPT THEM ON BEHALF OF MY PARTY WHO WILL RESIDE IN THE PROPERTY, ON WHOSE BEHALF I AM DULY AUTHORISED TO MAKE THIS AGREEMENT. I AM OVER 18 YEARS OF AGE.**

Date:

Signed:

Print Name:

## Confirmation of receipt of the booking form and payments will be sent to you by email

### **Chestnut Cottage Booking Terms and Conditions**

1. The property known as "Chestnut Cottage" ("the Property") is offered for rental subject to confirmation by Mr Harris Raphael or Mrs Victoria Raphael ("the Owner") to the renter ("the Client").
2. To reserve "the Property", the Client should complete and sign the booking form and return it together with payment of the initial non-refundable deposit (25% of the total rent due). Following receipt of the booking form and deposit, the Owner will send a confirmation statement. This is the formal acceptance of the booking.
3. The balance of the rent together with the security deposit (see clause 8) is payable not less than fourteen (14) weeks before the start of the rental period. If payment is not received by the due date, the Owner reserves the right to give notice in writing via email or other means that the reservation is cancelled. The Client will remain liable to pay the balance of the rent unless the Owner is able to re-let the Property. In this event, clause 9 of these booking conditions will apply. Reservations made within sixteen (16) weeks of the start of the rental period require full payment at the time of booking.
4. Any chargeable expenses arising during the rental period (e.g. the compulsory end-of-stay cleaning fee for parties of 5 or more, any additional services, cooking, extra cleaning, etc.) should be settled locally with the Owners or their representative at the time they are incurred.
5. One set of linen per bed and one set of towels per person is included in the rental price. These towels are for in-house use only and must not be taken to the pool.
6. Please note that Pets are not allowed at this Property.
7. The House is designated strictly non-smoking.
8. A security deposit of £400 / €425 is required with the balance of the rental charge due, payable no later than 12 weeks prior to arrival, in case of, for example, damage to the property or its contents. However, the sum reserved by this clause shall not limit the Client's liability to the Owner. The Owner will account to the Client for the security deposit and refund the balance due within two weeks after the rental period.
9. Subject to clauses 2 and 3 above, in the event of a cancellation, refunds may be made, other than non-refundable deposits, only if the owner is able to re let the "Property", and any expenses or losses incurred in so doing will be deducted from the refundable amount. The Client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability etc, since these are not covered by the Owner's insurance.
10. The rental period shall commence at 4.30 pm on the first day and finish at 09.30 am on the last day. The Owner shall not be obliged to offer the accommodation before the time stated and the Client shall not be entitled to remain in occupation after the time stated.
11. The maximum number to reside in the "Property" shall not exceed 8 people, unless the Owner has given written permission by prior arrangement.
12. The Client agrees to be a considerate tenant and to take good care of the "Property", and to leave it in a clean and tidy condition at the end of the rental period. The Owner reserves the right to make a retention from the security deposit to cover additional cleaning costs if the Client leaves the "Property" in an unacceptable condition. The Client also agrees not to act in a way which would not cause disturbance to those residents in neighbouring properties. The client must report immediately to the owner any damage or breakages caused by the client.
13. The Client shall report to the Owners, without delay, any defects in the "Property", or in respect of any equipment, plant machinery or appliances in the "Property", garden or swimming pool. Arrangements for repair and/or replacement will be made as soon as possible.
14. The Swimming Pool complex and all the "Le Ruisseau" Estate grounds are deemed to be part of the "Property" and as such it is with the agreement of the owner that Clients may use these facilities provided that they do so at their own risk.
15. The Owner shall not be liable to the Client:
  - \*for any temporary defect or stoppage in the supply of public services to the "Property", nor in respect of any equipment, plant machinery or appliance in the "Property", garden or swimming pool.
  - \*for any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the owner.
  - \*for any loss, damage or inconvenience caused to or suffered by the Client if the "Property" shall be destroyed or substantially damaged before the start of the rental period and in any such event, the Owner shall, within seven days of notification to the Client, refund to the Client all sums previously paid in respect of the rental period.
16. Under no circumstances shall the Owner's liability to the Client exceed the amount paid to the Owner for the rental period.
17. The Owner has the right to cancel the booking at any time if, as a result of circumstances beyond the Owner's control, and despite the Owner's best efforts, it is not possible to let out the "Property" during the agreed rental period. Such circumstances include, but are not limited to, natural disasters, serious ill-health and the like. The client will be entitled to be refunded in full for all deposit and balance payments paid at the time of cancellation. The Owner's liability is strictly limited to providing the deposit/balance refunds relating to the booking of the "Property" only and is not liable for any travel or other holiday related costs.
18. These booking conditions are deemed to have been read and accepted when completing the booking form.